

Nepal Telecom
Nepal Doorsanchar Company Ltd.
Syllabus for Level 10 (misc. service)
(Internal Competition)

Time: 3 Hours

Full Marks:100
Pass Marks:40

Marks Allocation Chart

There will be three questions in each group. The marks and weight age of each group is as follows:
All questions are compulsory.

S.No.	Types of question	Question No.	Weightage	Total
1.	Long Answer Questions	1	15	15
2.	Short Questions	2	5	10
	Total			25

Group-A: Account and Audit:

1. Simple Knowledge on Nepal Accounting Standards
2. Nepal Telecom Financial Rules & Regulation 2061
3. Accounting Policy of Nepal Telecom
4. Auditing Policy & Procedure of Nepal Telecom

Group-B: Business and Marketing:

1. Vision, Mission and Business strategy of Nepal Telecom
2. Nepal Telecom Authority & its mandate, Intervention authority of NTA
3. Interconnection, Dispute settling method, National policy on IT & Telecom sector
4. Relationship with other National and International Operators

Group-C: Technical:

1. Global trend in Telecom Development & Technologies
2. Universal Service Obligation, Universal Access Obligation, Digital Divide and its measure, Quality of services key indicators in Telecom Services.
3. General knowledge on International Organisation like: ITU, APT, & WTO
4. General knowledge on Computer System, Broadband and Internet System used in Nepal Telecom

Group-D: Administration:

1. 21st century Human Resource Management and its challenge
2. Conflict management, Negotiation skill & Trade union
3. Nepal Telecom personnel rules & regulation
4. Motivation & Leadership